

Dear Sirs/Madams,

The social responsibility system implemented by CAVINATO DINO SRL provides an opportunity for all stakeholders to report issues or suggest improvements related to our ethical system. Specifically, should you encounter any concerns, please notify our Ethical Team through the following methods:

- **Sending a letter (which may also be anonymous) addressed to the RJC Team at Via Benvenuto Cellini 16, 36043 Camisano Vicentino (VI), Italy.**
- **Sending an email to info@cavinatodino.it**

Complaint / report / suggestion management:

Each notification is reviewed by the RJC Team, which consists of a balanced representation of employees and management, to identify and implement potential solutions. Upon resolution or the adoption of corrective actions, the team is responsible for summarizing the measures taken within our Sustainability Report, published annually and available on our website.

Therefore, as evidence of the effective operation of our ethical system, all actions undertaken in response to reports, suggestions, or proposed improvements from internal and external stakeholders are summarized within the Sustainability Report.